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IN THE UNITED STATES ELECTED OFFICE
OF THE UNITED STATES PATENT AND TRADEMARK OFFICE
UNDER THE PATENT COOPERATION TREATY-CHAPTER II

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PRELIMINARY AMENDMENT

APPLICANTS: Reinhard Knitl et al. DOCKET NO: P98,3211

SERIAL NO: GROUP ART UNIT:

EXAMINER:

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INTERNATIONAL APPLICATION NO: PCT/DE97/01730

INTERNATIONAL FILING DATE: 13 August 1997

INVENTION: **METHOD FOR INCORPORATING FUNCTIONS OF AN
AUTOMATIC CALL DISTRIBUTION SYSTEM INTO AN
INTERACTIVE VOICE ANSWERING SYSTEM**

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Assistant Commissioner for Patents,
Washington, D.C. 20231

Sir:

Please amend the above-identified International Application before
entry into the National stage before the U.S. Patent and Trademark Office
under 35 U.S.C. §371 as follows:

In The Specification:

Please cancel page 1.

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On page 2, cancel lines 1-3 and substitute therefor:

--S P E C I F I C A T I O N**TITLE**

**METHOD FOR INCORPORATING FUNCTIONS OF AN AUTOMATIC
CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE**

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ANSWERING SYSTEM**BACKGROUND OF THE INVENTION****Field of the Invention**